

## Enterprise Search Solution Practice

The Enterprise Search Solution (ESS) market was worth close to 1,100 million USD (approximately 831 million EUR) in 2008 and is expected to grow quicker than the overall market for information and knowledge management systems (Gartner 2009). Optimistic market forecasts expect market size to exceed 1,900 million USD (approximately 1,435 million EUR) by the end of 2013.

Search tools are already strongly rooted in information systems and, major players in software and information services are already active in the ESS market. ESS is, however, a key technology for enhancing company efficiency and competitiveness. It is also an important market in itself. It can, therefore, be considered strategic for data-intensive Indian customers and who is not data intensive these days?

It is estimated that, Knowledge Workers spend an average of 6 hours a week searching for information and more than 70% of them spend their quality time in reviewing a large number of irrelevant documents. With further exponential explosion of information inside enterprises, this problem has become more severe and impacts the enterprise's ability to keep its Knowledge Workers informed and empowered to take accurate and timely business decisions.

Even after the advent of a large number of various enterprise search platforms and product options, the problem of enterprise search largely remains unsolved due to the need to make meaningful insights from Structured & Unstructured data. This needs to be addressed from the business characteristic's perspective, organization's collective search needs, enterprise user psyche and the enterprise IT ecosystem.

Businesses can overcome these challenges through Exalead's powerful 'Search based Applications' platform (Cloudview) coupled with RTTS's deep expertise and experience in providing Enterprise Search accelerators and deploying these solutions. This strong association between Exalead and RTTS will facilitate businesses to extract the value of search within the context of their information architecture, business objectives and user requirements as well as access data rapidly, easily and securely across the enormous volumes of data.

## RTTS Offerings

### Enterprise Search Consulting services

- **Introductory Workshops:** Conducts workshops for organizations seeking greater awareness and applicability of enterprise search relevant to their business
- **Voice of customer analysis & services:** Offers assessment services that seek to understand organization's existing present content architecture, system topology, business applications, user workflows & interfaces and enterprise security from an information search perspective and identify appropriate search solution architecture along with possible challenges and pre-requisites

### Enterprise Search Deployment services

RTTS offers deployment services for Exalead Cloud view implementation on the organizations' infrastructure as follows-

- Validate and ensure that all the pre-requisites of the solution are in place
- Deploy and configure Exalead Cloud view for customer network and content sources
- Integrate with enterprise security setup and single sign-on, as applicable
- Setup available connectors to extend search functionality to corporate information sources
- Customize front-end and power features to align with business requirements and search user expectations
- Tune the solution for relevancy, performance and scalability
- Train power users and handover the solution setup to the organization's IT group

### Suite of pre-existing and reusable search-enabling connectors

RTTS offers a list of pre-existing and reusable search-enabling connectors that can extend Exalead Cloudview search capabilities to the organizational content natively residing within third party content repositories such as IBM Lotus Notes, Domino, OpenText eDocs (Hummingbird) DM, SAP Knowledge Management Portal (KM), SAP Document Management (DMS), EMC Documentum eRoom, Oracle Aqualogic Portal etc.

Proprietary connectors' framework and custom connector development

RTTS offers custom connector development services that leverages its unified connectors framework to provide rapid integration of Exalead Cloudview with proprietary information source present within an organization.

### The RTTS Advantage

- Built & run by Technocrats who have a track record of delivering solutions for mission critical applications
- Ability to architect, deliver and maintain production-ready Exalead Cloudview based solution
- Service offering across the complete life cycle of an enterprise search solution rollout
- Long expertise in helping enterprises leverage collaboration technologies
- Deep dive domain experience in Defense & Aerospace industry
- Business Transformation partner with Dassault Systems